

Capital One N.A. P.O. BOX 21887 Eagan, MN 55121

Thank you for contacting us about your mortgage. We would like to provide assistance but we still need additional information from you. Capital One will review the contents of this Financial Solicitation Package and determine if you are eligible for assistance.

We Are Here to Help You

It is critical that you work with us on a resolution for any issues that affect your ability to make timely mortgage payments, whether your challenges are temporary or long term. The sooner you respond, the more quickly we can determine whether you qualify for assistance.

Options May Be Available

The right option for you depends on your individual circumstances. If you provide all required information and documentation about your situation, we can determine if you qualify for temporary or long-term relief, including solutions that may allow you to stay in your home (refinance, repayment, forbearance, loan modification) or leave your home while avoiding foreclosure (short sale or deed-in-lieu of foreclosure).

For more details, please see the attachment on Avoiding Foreclosure.

Send Us the Information We Need to Help You

Requesting help is the first step. Start by providing information and documentation to help us understand the challenges you are facing. To do this, follow the detailed instructions on the attached Homeowner Checklist to complete and submit your Borrower Response Package to us.

Once we have received and evaluated your information, we will contact you regarding your options and next steps.

Learn More and Act Now

For more information, please see the Frequently Asked Questions and other information provided with this letter. For help exploring your options, the Federal government provides contact information for housing counselors, which you can access by contacting the Department of Housing and Urban Development at 1 (800) 569-4287 or accessing http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm online. If you need assistance, contact our Mortgage Assistance Team at **877-230-8516**.

Remember, you need to take action by completing and returning the entire Borrower Response Package as soon as possible.

Sincerely,

Mortgage Assistance Team Capital One Home Loans

TO RECEIVE HELP WITH YOUR MORTGAGE, YOU MUST ACT QUICKLY

- See the instructions on the Homeowner Checklist
- Review:
 - ✓ Avoiding Foreclosure
 - ✓ Frequently Asked Questions
 - ✓ Beware of Foreclosure Rescue Scams
- Submit required Borrower Response Package:
 - ✓ Uniform Borrower Assistance Form (Borrower Assistance Form) (attached)
 - ✓ IRS Form 4506-T EZ (attached)
 - ✓ Income documentation (described on Borrower Assistance Form)
 - ✓ Hardship documentation (described on Borrower Assistance Form)

If you need assistance, contact us immediately at: 877-230-8516

Homeowner Checklist

For Your Information Only - Do Not Return with Your Borrower Response Package

GET STA	RTEC	9 – use this checklist to ensure you have completed all required forms and have the right information.			
Step 1		Review the information provided to help you understand your options, responsibilities, and next steps:			
		Avoiding Foreclosure Image: Avoiding Foreclosure Image: Frequently Asked Questions Image: Beware of Foreclosure Rescue Scams			
Step 2		Complete and sign the enclosed Borrower Assistance Form. Must be signed by all borrowers on the			
		mortgage (notarization is not required) and must include:			
		□ All income, expenses, and assets for each borrower			
		□ An explanation of financial hardship that makes it difficult to pay the mortgage			
		□ Your acknowledgment and agreement that all information that you provide is true and accurate			
Step 3		Complete and sign a dated copy of the enclosed IRS Form 4506-T			
		□ For each borrower, please submit a signed, dated copy of IRS Form 4506-T (Request for Transcript of			
		Tax Return)			
		□ Borrowers who filed their tax returns jointly may send in one IRS Form 4506-T signed and dated by			
		both joint filers			
Step 4		Provide required Hardship documentation. This documentation will be used to verify your hardship.			
		□ Follow the instructions set forth on the Borrower Assistance Form (attached)			
Step 5		Provide required Income documentation. This documentation will be used to verify your hardship and			
		all of your income (including any alimony or child support that you choose to disclose and rely upon to			
		qualify). Image: Poilton of the Borrower Assistance Form (attached)			
		□ You may also disclose any income from a household member who is not on the promissory note (non-			
		borrower), such as a relative, spouse, domestic partner, or fiancé who occupies the property as a			
		primary residence. If you elect to disclose and rely upon this income to qualify, the required income			
		documentation is the same as the income documentation required for a borrower. See Page 2 of the			
		Borrower Assistance Form for specific details on income documentation.			
Step 6		Gather and send completed documents—your Borrower Response Package—as soon as possible.			
		You must send in all required documentation listed in steps 2-4 above, and summarized below:			
		Borrower Assistance Form (attached)			
		Form 4506-T (attached)			
		 Income Documentation as outlined on Page 2 of the Borrower Assistance Form (attached) 			
		Hardship Documentation as outlined on Page 3 of the Borrower Assistance Form (attached)			
	Ple	ase fax or mail all documents above to us: Capital One			
		PO Box 21887			
	Eagan, MN 55121				

IMPORTANT REMINDERS:

- □ If you cannot provide the documentation within the time frame provided, have other types of income not specified on Page 2 of the Borrower Assistance Form, cannot locate some or all of the required documents, OR have any questions, please contact us at **877-230-8516**.
- □ Keep a copy of all documents and proof of mailing/emailing for your records. **Don't send original income or** hardship documents. Copies are acceptable.

Questions? Contact us at 877-230-8516

Office Hours: Weekdays 8:30 AM to 6:30 PM ET

Information on Avoiding Foreclosure For Your Information Only - Do Not Return with Your Borrower Response Package

Mortgage Programs Are Available to Help

There are a variety of programs available to help you resolve your delinquency and keep your home. You may be eligible to refinance or modify your mortgage to make your payments and terms more manageable, for instance, lowering your monthly payment to make it more affordable. Or, if you have missed a few payments, you may qualify for a temporary (or permanent) solution to help you get your finances back on track. Depending on your circumstances, staying in your home may not be possible. However, a short sale or deed-in-lieu of foreclosure may be a better choice than foreclosure – see the table below for more information:

OPTION	OVERVIEW	BENEFIT		
Refinance	Receive a new loan with lower interest rate or other favorable terms	Makes your payment or terms more affordable		
Reinstatement	Pay the total amount you owe, in a lump sum payment and by a specific date. This may follow a forbearance plan as described below	Allows you to avoid foreclosure by bringing you mortgage current if you can show you have funds that will become available at a specific date in the future		
Repayment Plan	Pay back your past-due payments together with your regular payments over an extended period of time	Allows you time to catch up on late payments without having to come up with a lump sum		
Forbearance Plan	Make reduced mortgage payments or no mortgage payments for a specific period of time	Have time to improve your financial situation and get back on your feet		
Modification	Receive modified terms of your mortgage to make it more affordable or manageable after successfully making the reduced payment during a "trial period" (i.e., completing a three [or four] month trial period plan)	Permanently modifies your mortgage so that your payments or terms are more manageable as a permanent solution to a long-term or permanent hardship		
Short Sale	Sell your home and pay off a portion of your mortgage balance when you owe more on the home than it is worth	Allows you to transition out of your home without going through foreclosure. In some cases relocation assistance may be available		
Deed-in-Lieu of Foreclosure	Transfer the ownership of your property to us	Allows you to transition out of your home without going through foreclosure. In some cases relocation assistance may be available. This is useful when there are no other liens on your property		

We Want to Help

Take action and gain peace of mind and control of your situation. Complete and return the Borrower Response Package to start the process of getting the help you need now.

Frequently Asked Questions

For Your Information Only - Do Not Return with Your Borrower Response Package

1. Why Did I Receive This Package?

You received this package because we have not received one or more of your monthly mortgage payments and want to help you keep your home if at all possible. We are sending this information to you now so that we can work with you to quickly resolve any temporary or long-term financial challenge you face to making all of your late mortgage payments.

2. Where Can I Find More Information on Foreclosure Prevention?

Please see the Avoiding Foreclosure attachment in this package for more information, or you can contact Capital One Home Loans at **877-230-8516**. Additional foreclosure prevention information is provided by Capital One at **Capitalone.com** or Fannie Mae at **KnowYourOptions.com** or Freddie Mac at FreddieMac.com/avoidforeclosure.

3. Will It Cost Money to Get Help?

There should never be a fee from your servicer or qualified counselor to obtain assistance or information about foreclosure prevention options. However, foreclosure prevention has become a target for scam artists. Be wary of companies or individuals offering to help you for a fee, and never send a mortgage payment to any company other than the one listed on your monthly mortgage statement or one designated to receive your payments under a state assistance program.

4. What Happens Once I Have Sent the Borrower Response Package to You?

We will contact you within three business days of our receipt of your Borrower Response Package to confirm that we have received your package and will review it to determine whether it is complete. Within five business days of receipt of your request, we will send you a notice of incompleteness in the event there is any missing information or documentation that you must still submit. We cannot guarantee that you will receive any (or a particular type of) assistance.

Within 30 days of receipt of a complete Borrower Response Package, we will let you know which foreclosure alternatives, if any, are available to you and will inform you of your next steps to accept our offer. However, if you submit your complete Borrower Response Package less than 37 days prior to a scheduled foreclosure sale date, we will strive to process your request as quickly as possible, but you may not receive a notice of incompleteness or a decision on your request prior to sale. **Please submit your Borrower Response Package as soon as possible.**

5. What Happens to My Mortgage While You Are Evaluating My Borrower Response Package?

You remain obligated to make all mortgage payments as they come due, even while we are evaluating the types of assistance that may be available.

6. Will the Foreclosure Process Begin If I Do Not Respond to this Letter?

If you have missed four monthly payments or there is reason to believe the property is vacant or abandoned, we may refer your mortgage to foreclosure regardless of whether you are being considered for a modification or other types of foreclosure alternatives.

7. What Happens if I Have Waited Too Long and My Property Has Been Referred to an Attorney for Foreclosure? Should I Still Contact You?

Yes, the sooner the better!

8. What if My Property is Scheduled for a Foreclosure Sale in the Future?

If you submit a complete Borrower Response Package less than 37 calendar days before a scheduled foreclosure sale, there is no guarantee we can evaluate you for a foreclosure alternative in time to stop the foreclosure sale. Even if we are able to approve you for a foreclosure alternative prior to a sale, a court with jurisdiction over the foreclosure proceeding (if any) or public official charged with carrying out the sale may not halt the scheduled sale.

9. Will My Property be Sold at a Foreclosure Sale If I Accept a Foreclosure Alternative?

No. The property will not be sold at a foreclosure sale once you accept a foreclosure alternative, such as a forbearance or repayment plan, and comply with all requirements.

FREQUENTLY ASKED QUESTIONS continued

10. Will My Credit Score Be Affected by My Late Payments or Being in Default?

The delinquency status of your loan will be reported to credit reporting agencies as well as your entry into a Repayment Plan, Forbearance Plan, or Trial Period Plan in accordance with the requirements of the Fair Credit Reporting Act and the Consumer Data Industry Association requirements.

11. Will My Credit Score Be Affected if I Accept a Foreclosure Prevention Option?

While the affect on your credit will depend on your individual credit history, credit scoring companies generally would consider entering into a plan with reduced payments as increasing your credit risk. As a result, entering into a plan with reduced payments may adversely affect your credit score, particularly if you are current on your mortgage or otherwise have a good credit score.

12. Is Foreclosure Prevention Counseling Available?

Yes, HUD-approved counselors are available to provide you with the information and assistance you may need to avoid foreclosure. You can use the search tool at <u>http://www.hud.gov/offices/hsg/sfh/hcc/fc/</u> to find a counselor near you.

13. I Have Seen Ads and Flyers From Companies Offering to Help Me Avoid Foreclosure for a Fee. Are These Companies on the Level?

Foreclosure prevention has become a target for scam artists. We suggest using the HUD Web site referenced in question 12 to locate a counselor near you. Also, please refer to the attached document called "Beware of Foreclosure Rescue Scams" for more information.

BEWARE OF FORECLOSURE RESCUE SCAMS — TIPS & WARNING SIGNS For Your Information Only - Do Not Return with Your Borrower Response Package

Scam artists are stealing millions of dollars from distressed homeowners by promising immediate relief from foreclosure, or demanding cash for counseling services when HUD-approved counseling agencies provide the same services for FREE. If you receive an offer, information or advice that sounds too good to be true, it probably is. Don't let them take advantage of you, your situation, your house or your money. **Remember, help is FREE**.

How to Spot a Scam – beware of a company or person who:

- Asks for a fee in advance to work with your lender to modify, refinance or reinstate your mortgage.
- Guarantees they can stop a foreclosure or get your loan modified.
- Advises you to stop paying your mortgage company and pay them instead.
- Pressures you to sign over the deed to your home or sign any paperwork that you haven't had a chance to read, and you don't fully understand.
- Claims to offer "government-approved" or "official government" loan modifications.
- Asks you to release personal financial information online or over the phone and you have not been working with this person and/or do not know them.

How to Report a Scam – do one of the following:

- Go to <u>www.preventloanscams.org</u> and fill out the Loan Modification Scam Prevention Network's (LMSPN) complaint form online and get more information on how to fight back. Note: you can also fill out this form and send to the fax number/e-mail/address (your choice!) on the back of the form.
- Call 1(888)995-HOPE (4673) and tell the counselor about your situation and that you believe you got scammed or know of a scam.

The Loan Modification Scam Prevention Network is a national coalition of governmental and private organizations led by Fannie Mae, Freddie Mac, NeighborWorks America™ and the Lawyers' Committee for Civil Rights Under Law.

UNIFORM BORROWER ASSISTANCE FORM

If you are experiencing a temporary or long-term hardship and need help, you must complete and submit this form along with other required documentation to be considered for available solutions. On this page, you must disclose information about (1) you and your intentions to either keep or transition out of your home; (2) the property's status; (3) bankruptcy; and (4) your credit counseling agency.

On Page 2, you must disclose information about <u>all</u> of your income, expenses and assets. Page 2 also lists the required income documentation that you must submit in support of your request for assistance. Then on Page 3, you must complete the Hardship Affidavit in which you disclose the nature of your hardship. The Hardship Affidavit informs you of the required documentation that you must submit in support of your hardship.

NOTICE: In addition, when you sign and date this form, you will make important certifications, representations and agreements, including certifying that all of the information in this Borrower Assistance Form is accurate and truthful and any identified hardship has contributed to your submission of this request for mortgage relief.

REMINDER: The Borrower Response Package you need to return consists of: (1) this completed, signed and dated Borrower Assistance Form; (2) completed and signed IRS Form 4506T-EZ (4506T for self-employed borrowers or borrowers with rental income); (3) required income documentation; and (4) required hardship documentation.

Loan Number (usually found on your monthly mortgage statement)				
Servicer's Name				
I want to: Keep th	e Property 🗌 Vacat	te the Property 🗌 Sell the Prop	perty 🗌 Undecided	
The property is currently: 📋 My Prima	ary Residence 🗌 Second	d Home 🗌 An Investmer	it Property	
The property is currently: 🗌 Owner O	ccupied Renter	r Occupied 🗌 Vacant		
BORROWE	R	CO-BO	RROWER	
BORROWER'S NAME		CO-BORROWER'S NAME		
SOCIAL SECURITY NUMBER DATE	E OF BIRTH	SOCIAL SECURITY NUMBER	DATE OF BIRTH	
HOME PHONE NUMBER WITH AREA CODE		HOME PHONE NUMBER WITH AREA CO	DE	
CELL OR WORK NUMBER WITH AREA CODE		CELL OR WORK NUMBER WITH AREA C	ODE	
MAILING ADDRESS				
PROPERTY ADDRESS (IF SAME AS MAILING A	DDRESS, JUST WRITE SAME)	EMAIL ADDRESS		
Is the property listed for sale? Yes	No No	Have you contacted a credit counseling	agency for help?	
If yes, what was the listing date?		TYes No		
If property has been listed for sale, have you		If yes, complete the counselor contact i	nformation below:	
property? Yes	No	Counselor's Name:		
Date of offer: Amount o	т опет:	Agency's Name:		
Agent's Name:		Counselor's Phone Number:		
Agent's Phone Number	-	Counselor's Email Address:		
For Sale by Owner? Yes	🗌 No			
Do you have condominium or homeowner association (HOA) fees? Yes No				
Fotal Monthly payment amount: Name and Address fees are paid to?				
Have you filed for bankruptcy? 🔲 Yes	No If yes?	Chapter 7 Chapter 11	Chapter 12 Chapter 13	
If yes, what is the filing date? Has your bankruptcy been discharged? Yes No Bankruptcy case Number:				
Is any borrower an active duty servicemember?				
Has any borrower been deployed away from his/her primary residence or recently received a Permanent Change of Station order? 🗌 Yes 🔲 No				
s any borrower the surviving spouse of a deceased servicemember who was on active duty at the time of death? 🛛 Yes 🗌 No				
Fannie Mae/Freddie Mac Form 710		Page 1 of 4	February 2013	

UNIFORM BORROWER ASSISTANCE FORM								
Monthly Household Income		Monthly Household Expenses and Debt Payments			Household Assets (associated with the property and/or borrower(s) excluding retirement funds)			
Gross wages		First Mortgage Payment		Checking Account(s)				
Overtime		Second Mort	tgage Payment	:		Checking Account(s)		
Child Support / Alimony*		Homeowner	's Insurance			Savings / M	oney Market	
Non-taxable social security/SSDI		Property Tax	es			CDs		
Taxable SS benefits or other monthly income from annuities or retirement plans			/ Installment L yment per mo			Stock / Bon	ds	
Tips, commission, bonus and self- employed income		Alimony , chi	ild support pay	/ments*		Other Cash	on Hand	
Rents Received		Car Lease Par	yments			Other Real Es	state (estimated value)	
Unemployment Income		HOA/Condo F	ees/Property N	faintenance		Other		
Food Stamps/ Welfare		Mortgage Payr	ments on other p	properties				
Other		Other		_				
Total (Gross Income)		Total Househ Payments	old Expenses	and Debt		Total Assets	5	
Any other liens (mortgage liens, mo	echanics liens, ta	ax liens, etc.)						
LienHolder's Name	Balance and	Interest Rate Loan Number			LienHolder's Phone	Number		
Do you earn a salary or hourl	v wage?	Rec		u self-empl	mentation	and the second		
For each borrower who is a sall by the hour, include paystub(s) recent 30 days' earnings and do reflecting year-to-date earning the paystubs (e.g. signed letter employer).	aried employee reflecting the m ocumentation s, if not reported or printout fron	d on n	For each individu AND eitl stateme bank sta continua	borrower al federal ir her the mos nt that refl tements fo ation of bus	who receives se icome tax retur it recent signed acts activity for r the business a iness activity.	n and, as ap and dated the most re	d income, include a oplicable, the busine quarterly or year-to ecent three months; the last two months	ess tax return; -date profit/loss OR copies of
 Do you have any additional sources of income? Provide for each borrower; as applicable: "Other Earned Income" such as bonuses, commissions, housing allowance, tips, or overtime: Reliable third-party documentation describing the amount and nature of the income (e.g., paystub, employment contract or printouts documenting tip income). Social Security, disability or death benefits, pension, public assistance, or adoption assistance: Documentation showing the amount and frequency of the benefits, such as letters, exhibits, disability policy or benefits statement from the provider, and 								
Documentation showing the receipt of payment, such as copies of the two most recent bank statements showing deposit amounts. Rental income:								
Copy of the most recent filed federal tax return with all schedules, including Schedule ESupplement Income and Loss. Rental income for qualifying purposes will be 75% of the gross rent you reported, reduced by the monthly debt service on the property, if applicable; or								
If rental income is not reported on Schedule E - Supplemental Income and Loss, provide a copy of the current lease agreement with either bank statements or cancelled rent checks demonstrating receipt of rent.								
Investment income:	recent investme	ent statemen	its or bank st	atements s	upporting recei	pt of this in	come.	
Copies of the two most recent investment statements or bank statements supporting receipt of this income. Alimony, child support, or separation maintenance payments as qualifying income:* Copy of divorce decree, separation agreement, or other written legal agreement filed with a court, or court decree that states the amount of the alimony, child support, or separation maintenance payments and the period of time over which the payments will be received, and								
Copies of your two mos	st recent bank st	atements or	other third-p	oarty docun	nents showing r	eceipt of pa	ayment.	
Notice: Alimony, child support, or separate maintenance income need not be revealed if you do not choose to have it considered for repaying this loan.								

UNIFORM BORROWER ASSISTANCE FORM HARDSHIP AFFIDAVIT I am requesting review of my current financial situation to determine whether I qualify for temporary or permanent mortgage loan relief options. Date Hardship Began is: I believe my situation is: Short-term (under 6 months) Hedium-term (6 - 12 months) Long- term or Permanent Hardship (greater than 12 months) I am having difficulty making my monthly payment because of the reason set forth below: (Please check the primary reason and submit required documentation demonstrating your primary hardship) If Your Hardship is: Then the Required Hardship Documentation is: Unemployment No hardship documentation required Reduction in Income: a hardship that has caused a decrease in your income due to circumstances outside your No hardship documentation required control (e.g., elimination of overtime, reduction in regular working hours, a reduction in base pay) Increase in Housing Expenses: a hardship that has caused an increase in No hardship documentation required vour housing expenses due to circumstances outside your control Divorce decree signed by the court; OR Divorce or legal separation; separation П Separation agreement signed by the court; OR of borrowers unrelated by marriage, Current credit report evidencing divorce, separation, or civil union or similar domestic non-occupying borrower has a different address; OR partnership under applicable law Recorded quitclaim deed evidencing that the non-occupying borrower or co-borrower has relinquished all rights to the property Death of a borrower or death of either П Death certificate; OR the primary or secondary wage earner Obituary or newspaper article reporting the death П in the household Proof of monthly insurance benefits or government assistance (if applicable); OR Written statement or other documentation verifying disability or illness; OR П Long-term or permanent disability; Serious illness of a borrower/co-Doctor's certificate of illness or disability; OR borrower or dependent family member Medical Bills П None of the above shall require providing detailed medical information Insurance claim; OR Disaster (natural or man-made) Federal Emergency Management Agency grant or Small Business Administration adversely impacting the property or loan; OR borrower's place of employment Borrower or employer property located in a federally declared disaster area For active-duty servicemembers: Notice of Permanent Change of Station (PCS) or actual PCS orders. For employment transfers/new employment: Copy of signed offer letter or notice from employer showing transfer to a new employment location; OR Paystub from new employer; OR Distant employment transfer/ Relocation If none of these apply, provide written explanation In addition to the above, documentation that reflects the amount of any relocation assistance provided, if applicable (not required for those with PCS orders). Tax return from the previous year (including all schedules) AND Proof of business failure supported by one of the following: Bankruptcy filing for the business; OR Business Failure Two months recent bank statements for the business account evidencing cessation of business activity; OR

	Most recent signed and dated quarterly or year-to-date profit and loss statement	
Other: a hardship that is not covered above	Written explanation describing the details of the hardship and relevant documentation	
	D2-f4	pa

Borrower/Co-Borrower Acknowledgement and Agreement

I certify, acknowledge, and agree to the following:

- 1. All of the information in this Borrower Assistance Form is truthful and the hardship that I have identified contributed to my need for mortgage relief.
- 2. The accuracy of my statements may be reviewed by the servicer, owner or guarantor of my mortgage, their agent(s), or an authorized third party*, and I may be required to provide additional supporting documentation. I will provide all requested documents and will respond timely to all servicer, or authorized third party*, communications.
- 3. Knowingly submitting false information may violate Federal and other applicable law.
- 4. If I have intentionally defaulted on my existing mortgage, engaged in fraud or misrepresented any fact(s) in connection with this request for mortgage relief or if I do not provide all required documentation, the servicer may cancel any mortgage relief granted and may pursue foreclosure on my home and/or pursue any available legal remedies.
- 5. The servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my request.
- 6. I may be eligible for a trial period plan, repayment plan, or forbearance plan. If I am eligible for one of these plans, I agree that:
 - a. All the terms of this Acknowledgment and Agreement are incorporated into such plan by reference as if set forth in such plan in full.
 - b. My first timely payment under the plan will serve as acceptance of the terms set forth in the notice of the plan sent by the servicer.
 - c. The servicer's acceptance of any payments under the plan will not be a waiver of any acceleration of my loan or foreclosure action that has occurred and will not cure my default unless such payments are sufficient to completely cure my entire default under my loan.
 - d. Payments due under a trial period plan for a modification will contain escrow amounts. If I was not previously required to pay escrow amounts, and my trial period plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior waiver is revoked. Payments due under a repayment plan or forbearance plan may or may not contain escrow amounts. If I was not previously required to pay escrow amounts and my repayment plan or forbearance plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior escrow amounts. If I was not previously required to pay escrow amounts and my repayment plan or forbearance plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior escrow waiver is revoked.
- 7. A condemnation notice has not been issued for the property.
- 8. The servicer or authorized third party* will obtain a current credit report on all borrowers obligated on the Note.
- 9. The servicer or authorized third party* will collect and record personal information that I submit in this Borrower Response Package and during the evaluation process. This personal information may include, but is not limited to: (a) my name, address, telephone number, (b) my Social Security number, (c) my credit score, (d) my income, and (e) my payment history and information about my account balances and activity. I understand and consent to the servicer or authorized third party*, as well as any investor or guarantor (such as Fannie Mae or Freddie Mac), disclosing my personal information and the terms of any relief or foreclosure alternative that I receive to the following:
 - a. Any investor, insurer, guarantor, or servicer that owns, insures, guarantees, or services my first lien or subordinate lien (if applicable) mortgage loan(s) or any companies that perform support services to them; and
 - b. The U.S. Department of Treasury, Fannie Mae and Freddie Mac, in conjunction with their responsibilities under the Making Home Affordable program, or any companies that perform support services to them.
- 10. I consent to being contacted concerning this request for mortgage assistance at any telephone number, including mobile telephone number, or email address I have provided to the lender/servicer/ or authorized third party*. By checking this box, I also consent to being contacted by text messaging.

Borrower Signature

Date

Co-Borrower Signature

Date

*An authorized third party may include, but is not limited to, a counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

Instructions for Completing UBA Form

The numbered sections correspond to instructions on the right

7.

UNIFORM BORROWER ASSISTANCE FORM

If you are experiencing a temporary or long-term hardship and need help, you must complete and submit this form along with other required documentation to be considered for available solutions. On this page, you must disclose information about (1) you and your intentions to either keep or transition out of your home; (2) the property's status; (3) bankruptcy; and (4) your credit counseling agency.

On Page 2, you must disclose information about all of your income, expenses and assets. Page 2 also lists the required income documentation that you must submit in support of your request for assistance. Then on Page 3, you must complete the Hardship Affidavit in which you disclose the nature of your hardship. The Hardship Affidavit informs you of the required documentation that you must submit in support of your hardship cleim.

NOTICE: In addition, when you sign and date this form, you will make important certifications, representations and agreements, including certifying that all of the information in this Borrower Assistance Form is accurate and truthful and any identified hardship has contributed to your submission of this request for morrigage relief.

REMINDER: The Borrower Response Package you need to return consists of: (1) this completed, signed and dated Borrower Assistance Form; (2) completed and signed IRS Form 450GT-EZ (450GT for self-employed borrowers or borrowers with rental income); (3) required income documentation; and (4) required hardship documentation.

Loan Number (usually found on your m Servicer's Name	onthly mortgage statement)			
I want to: 🔯 🗌 Keep the Property 🗍 Vac	ate the Property 🗌 Sell the Property 📋 Undecided			
The property is currently: 📋 My Primary Residence 🛛 Seco	nd Home 🗋 An Investment Property			
The property is currently: 📋 Owner Occupied 📃 Rent	er Occupied 🔄 Vacant			
BORROWER	CO-BORROWER			
BORROWFR'S NAME	CO-BORROWEH'S NAME			
SOCIAL SI CURITY NUMBLE	SOCIAL SECURITY NUMBER DATE OF BIRTH			
HOME PHONE NUMBER WITH AREA CODE	HOME PHONE NUMBER WITH AREA CODE			
CELL OR WORK NUMBER WITH AREA CODE	CELL OR WORK NUMBER WITH AREA CODE			
MAILING ADDRESS				
PROPERTY ADDRESS (IF SAME AS MAILING ADDRESS, JUST WRITE SAME)	EMAIL ADDRESS			
Is the property listed for sale? Yes No If yes, what was the listing date? If property has been listed for sale, have you received an offer on the property? Yes No Date of offer: Amount of Offer: Agent's Name:	Have you contacted a credit counseling agency for help? Yes No ff yes, complete the counselor contact information below: Counselor's Name: Agency's Name: Counselor's Phone Number:			
Agent's Phone Number	Counselor's Email Address:			
Do you have condominium or homeowner association (HOA) fors?	res [] No 15			
Have you filed for bankruptcy? Yes No If yes? If yes, what is the filing date? Has your bankruptcy been	Chapter 7 Chapter 11 Chapter 12 Chapter 13 discharged? Yes No Bankruptcy case Number:			
is any borrower an active duty service member?				

- 1. Your loan ID number is on your mortgage statement.
- 2. Please indicate your intentions for the property.
- 3. The borrower section must be the person whose name is on the mortgage.
- 4. The co-borrower is the 2nd person on the mortgage.
- 5. Please provide a mailing address and property address if they are different. The property address should correspond to the mortgage you are submitting application for.
- Counselors are available free of charge and can be located on the Making Home Affordable website www.MakingHomeAffordable.gov
 - If you pay condominium or Homeowner Association Fees, please indicate the monthly amount here, as well as the name and address that the fees are paid to.
- 8. Please indicate if you have filed bankruptcy and the case number.
- Please indicate if the borrower or co-borrower is an active duty service member. Please indicate if the borrower or co-borrower has been displaced from the primary property.

Instructions for Completing UBA Form The numbered sections correspond to instructions on the right

Monthly Household Income		Monthly Household Expe Payments	ses and Debt	Household Assets (associated with the property and/or borrower(s) excluding retirement funds)		
Gross wages	10	First Mortgage Payment	21	Checking Account(s)	52	
Dvettme	11	Second Montgage Payment	[22]	Checking Account(s)		
hild Support / Alimpry*	12	Horneowner's Insurance	23	Savings / Money Market		
Ion-taxable social security/SSDI	(1)	Property Taxes	2	CDk		
axable SS benefits or other monthly noome from annulties or retirement tians	ß	Credit Cards/ Installment Loan(s) (to minimum payment per month)	"@	Stock / Honds		
Tips, commission, burius and self- employed income	0	Allmony, child support payments*	63	Other Cash on Hand		
lants Received	100	Car Lease Payments	27	Uther Heal Estate (estimated value)		
Discoglagment Income	11	HOA/Condo Hees/Property Maintenar	. 20	Other		
Food Stamps/ Welfare	Ð	Murigage Payments on other properties	2			
Dther	Ð	Other	30			
Total (Gross Income)	20	Fotal Household Expenses and Debr Payments	21	Total Assets		
any other liens (mortgage liens, me	chanics lien	s, tax liens, etc.)				
	ann-er					
Do you earn a salary or hourly for each borrower who is salar by the hour, include paystub(s) recent 30 days' earnings and do reflecting year to date earnings the paystubs (e.g. signed letter or employer).	ried employ reflecting th cumentatio , if not repo or printout	ne most individual feder AND either the statement that bank statement continuation of	ployed? I income tax retu- host recent signe effects activity fo for the business uninens activity.	self employed income, include a r m and, as applicable, the busine d and dated quarterly or year to r the most recent three months; account for the last two months	ss tax return; date profit/loss OR copies of	
For each borrower who is a sala by the hour, include paystub(s), recent 30 days' carnings and do rellecting year to date earnings, the paystubs (e.g. signed letter + amployed). Do you have any additional soc "Other Earned Income" saud Reliable third party doc documenting tip income Social Security, dashifty on Documentation showing Documentation showing	ried employ- reflecting th cumentatio , if not repo- or printout is arces of inco- h as bonusa umentation ;), death benus g the amour	Are you self-er fee or paid the most on erted on trom trom the most statement that bank statement	ployed? er who receives a lincome Lax retu- sost recent signe fleets activity for for the business uniness activity. pplicable: the income [e.g. loption assistant as letters, exhibi-	aelf employed income, include a r mm and, as applicable, the busine d and dated quarterly or year to er the most recent three months, account for the last two months ; ; ; paysfub, eimployment contract of ; ts, disability policy or benefits sta	ss tax return; date profit/loss OR copies of evidencing or printouts atement from	
For each borrower who is a sala by the hour, include paystul(s), recent 30 days' carnings and do reflecting year to date earnings the paystubs (e.g. signed letter a moloyer). Do you have any additional iou "Other Earned Income" such Reliable third party doo: Social Security, disability or Documentation showing Rental income: Copy of the most recent	ried employ- reflecting th cumentation, if not repo- or printout i arces of Inco- h as bonuse unentation :), death benue g the amour g the receip : filed federa	rec or paid ter most n ted on trom Provide for each borrow AND either the statement that bank statement continuation of orme? Provide for each borrower; as is, commissions, housing allowence, describing the amount and nature o effts, pension, public essistance, or a t and frequency of the benefits, such	ployed? er who receives a lincome tax retu- osst recent system effects activity for for the business uniness activity, pplicable: daption assistant as letters, exhibi- no most recent bu- ing Schedule E —	aelf employed income, include a r mr and, as applicable, the busine d and dated quarterly or year to r the most recent three months; account for the last two months e. paysfub, eimployment contract of ce: ts, disability policy or benefits sta ank statements showing deposit . Supplement Income and Loss. Re	ss Lar return; date profit/loss OR copies of evidencing ar printouts atement from amounts. ental income for	
For each borrower who is a sala by the hour, include parystu(b), recent 30 days' carnings and do reflecting year to date earnings, the parystubs (e.g. signed letter : immployer). Do you have any additional soc "Other Earned Income" such documenting lip income Social Security, disability or Documentation showing Rental income: Copy of the most recent qualifying purposes; will If rental income is not ri	ried employ- reflecting th comentatio , if not repo or printout i arces of Inco- has bonuse umentation ;). death benus g the amour g the receip ; filed feder, be 75% of t exported on	Are you self-en fee or paid ter most n ted on trom Provide for each borrow anti-anti-anti-anti-anti- se, commissions, housing allowance, describing the amount and nature o affts, pension, public assistance, or a tt and frequency of the benefits, such t of payment, such as copies of the to all tax return with all schedules, inclu-	ployed? er who receives a lincome tax rete sost recent signe effects activity for for the business activity, pplicable: day, or overtime the income (e.g. doption assistant as letters, exhibit no most recent bu- ing Schedule E by the monthly di	elf employed income, include a t rm and, as applicable, the busine and dated quarterly or year to r the most recent three months; account for the last two months payslub, employment contract or the disability policy or benefits sta ank statements showing deposit - Supplement Income and Loss. Re ebt service on the property, if ap	ss Lax return; date profit/loss OR copies of evidencing or printouts arounts enter from amounts entol income for plicable; or	
For each borrower who is a sala by the hour, include paystu(s), recent 30 days' carnings and do reflecting year to date earnings the paystubs (e.g. signed letter earnings) Do you have any additional ioo "Other Earned Income" such Reliable third party door documenting lip income Social Security, disability or Documentation showing Rental income: Copy of the most recent qualifying purposes will if rental income is not ri bank statements or con Investment Income: Copies of the two most	ried employ reflecting th cumentatio if not repo- or printout 1 arces of Inco h as bonuse umentation ;), death benus g the receip if field feder- be 75% of t exported on 1 celled rent in	Are you self-en fee or paid individual feder For each borrow individual feder AND either the statement that from orme? Provide for each borrower; as is, commissions, housing allowance, describing the amount and nature o affts, pension, public assistance, or a att and frequency of the benefits, such t of payment, such as copies of the to al tax return with all schedules, inclu- he gross rent you reported, reduced Schedule E - Supplemental Income a checks demonstrating receipt of rent stment statements or bank statemer	ployed? er who receives a lincome tax refe sost recent signe effects activity for for the business activity, pplicable: dap, or overtime the income (e.g. doption assistant as letters, exhibit to most recent bu- ing Schedule E- by the monthly di di Loss, provide a	aelf employed income, include a r rm and, as applicable, the busine d and dated quarterly or year to r the most recent three months; account for the last two months is popsfub, eimployment contract of set is, disability policy or benefits sta ank statements showing deposit bus statement income and Loss. Re ebit service on the property, if ap a copy of the current lease agreer	ss Lax return; date profit/loss OR copies of evidencing or printouts arounts enter from amounts entol income for plicable; or	
For each borrower who is a sala by the hour, include paystul(s), recent 30 days' earnings and do reflecting year to date earnings, the paystubs (e.g. signed letter a moloyer). Do you have any additional soc "Other Earned Income" such Reliable third party docs documenting tip income Social Security, disability or Documentation showing Rental income: Copy of the most recent qualifying purposes will If rental income is not rn bank statements or cen Investment (nome) Copies of the two most Allinony, child support, or a	ried employ reflecting th coursentation if not report or printout if arces of income has bonuse umentation s the amount of the amount in the detection of the detection of the detection of the detection of the detection of the detection of the detection of the detection of the detection of the detection of the detectio	Are you self-en pee or paid individual feder For each borrow individual feder AND either the statement that bank statement to an bank statement from Dank Statement from Dank Statement ome? Provide for each borrower; as as, commissions, housing allowance, describing the amount and nature o affts, pension, public assistance, or a st and frequency of the benefits, such t of payment, such as copies of the bi- al tax return with all schedules, inclu- he gross rent you reported, reduced Schedule C - Supplemental Income a checks demonstrating receipt of rent	ployed? er who receives a lincome tax rete obst recent signe effects activity for for the business universe activity, pplicable: applicabl	welf employed income, include a in rm and, as applicable, the busine and dated quarterly or year to r the most recent three months; account for the last two months is popsfub, einployment contract of real ts, disability policy or benefits sta- ank statements showing deposit - Supplement Income and Loss. Re ebt service on the property, if ap a copy of the current lease agreen- eipt of this income. h a court, or court decree that st	ss Lax return; date profit/loss OR copies of evidencing or printouts atement from amounts. ental income for plicable; or ment with either	

- 10. Monthly gross wages are what you receive before taxes. Use your most recent paystub to find this amount for both borrowers.
- 11. This amount should be listed on a current paystub.
- 12. If you receive child support, alimony, or separation maintenance income, you are not required to report it by law. You should only include this amount if you would like it to be included in the income calculation.
- 13. SSDI: Social Security/Disability income
- Only include if you are retired & collecting income from retirement funds.
- 15. If reported, this amount will be on your paystub.
- 16. Only include rental income if used as part of your overall income.
- 17. You must have at least 9 months of unemployment income to report this on form.
- 18. Report the amount indicated on your benefit letter. You must provide a copy of this letter for proof of these benefits.
- 19. Add all other income & report sum in this box.
- 20. Add all amounts in income column and report sum here.
- 21. This amount can be found on your statement for your first mortgage.
- If applicable, this amount can be found on your statement for your 2nd mortgage or home equity line of credit.
- 23. This refers only to homeowner's insurance, and should only be reported if you pay this yourself (outside of your mortgage payment).
- 24. Only report these taxes if you pay them yourself.
- 25. Add all credit card and installment payments and report sum here
- 26. If you are responsible for paying child support or alimony, you must report the amount here.
- 27. Include car payments, only if you are the owner of the vehicle.
- 28. HOA: Home Owner's Association: Report only if you pay these fees yourself(outside of your mortgage payment)
- 29. If applicable, report all other mortgage payments on other properties that you are currently paying for.
- 30. Include any other pertinent household expenses.
- 31. Add all amounts in expense/debt column, and report the sum here
- 32. List all assets for borrower and co-borrower/contributing nonborrower.
- 33. List all lien on file for the borrower/co-borrower
- 34. Check all income sources that apply to both borrower/co-borrower.

Instructions for Completing UBA Form The numbered sections correspond to instructions on the right

and the second sec	HARDSHIP AFFIDAVIT
options. Date Hardship Regim is:	situation to determine whether I qualify for temporary or permanent mortgage loan relief
I believe my situation is: Short-term (under 6 mo	nths) Medium-term (6 - 12 months) Long- term or Permanent Hardship (greater than 12 months)
	payment because of the reason set forth below: equired documentation demonstrating your primary hardship)
If Your Hardship is:	Then the Required Hardship Documentation is:
Unemployment	No hardship documentation required
Reduction in Income: a hardship that has caused a decrease in your income due to circumstances outside your control (e.g., elimination of overtime, reduction in regular working hours, a reduction in base pay)	No hardship documentation required
Increase in Housing Expenses: a hardship that has caused an increase in your housing expenses due to circumstances outside your control	No hardship documentation required
	Divorce decree signed by the court; OR
Divorce or legal separation; separation	Separation agreement signed by the court; OR
of borrowers unrelated by marriage, civil union or similar domestic partnership under applicable law	Current credit report evidencing divorce,separation, or non-occupying borrower has a different address; OR Recorded quitclaim deed evidencing that the non-occupying borrower or co borrower has relinquished all rights to the property
Death of a borrower or death of either	Death certificate; OR
the primary or secondary wage earner in the household	Obituary or newspaper article reporting the death
Long-term or permanent disability; Serious illness of a borrower/co- borrower or dependent family member	Proof of monthly insurance benefits or government assistance (if applicable); OR Written statement or other documentation verifying disability or illness; OR Doctor's cartificate of illness or disability; OR Medical Bills None of the above shall require providing detailed medical information
	Insurance claim; OR
Disaster (natural or man-made) adversely impacting the property or borrower's place of employment	Federal Emergency Management Agency grant or Small Business Administration loan; OR Borrower or employer property located in a federally declared disaster area
· · · · ·	For active-duty servicemembers: Notice of Permenent Change of Station (PCS) or actual PCS orders.
Distant employment transfer/ Relocation	For employment transfer from employment: Copy of signed offer letter or notice from employer showing transfer to a new comployment location; OR Paystub from new employer; OR If none of these apply, provide written explanation In addition to the above, documentation that reflects the amount of any relocation amistance provided, if applicable (not required for those with PCS orders).
🗌 Business Failure	Tax return from the previous year (including all schedules) AND Proof of business failure supported by one of the following: Bankruptcy filing for the business; OR Two months recent bank statements for the business account evidencing constation of business, activity; OR Most recent signed and dated quarterly or year-to-date profit and loss statement
Other: a hardship that is not covered above	Written explanation describing the details of the hardship and relevant documentation

Select all hardships that apply to your situation. Please submit a separate letter to explain your financial hardship in detail. Note: extensive explanations could delay the processing of your application

Instructions for Completing UBA Form The numbered sections correspond to instructions on the right

JNIFORM BORROWER ASSISTANCE FORM

Borrower/Co-Borrower Acknowledgement and Agreement

I certily, acknowledge, and agree to the following:

- All of the information in this Borrower Assistance Form is truthful and the hardship that I have identified contributed to my need for mortgage relief.
- The accuracy of my statements may be reviewed by the servicer, owner or guarantor of my mortgage, their agent(s), or an authorized third party®, and I may be required to provide additional supporting documentation. I will provide all requested documents and will respond timely to all servicer, or authorized third party®, communications.
- 3. Knowingly submitting false information may violate Federal and other applicable law.
- 4. If I have intentionally defaulted on my existing mortgage, engaged in fraud or misrepresented any fact(s) in connection with this request for mortgage relief or if I do not provide all required documentation, the servicer may cancel any mortgage relief granted and may pursue foreclosure on my home and/or pursue any available legal remedies.
- The servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my request.
- I may be eligible for a trial period plan, repayment plan, or forbearance plan. If I am eligible for one of these plans, I agree that:
 - All the terms of this Acknowledgment and Agreement are incorporated into such plan by reference as if set forth in such plan in full.
 - b. My first timely payment under the plan will serve as acceptance of the terms set forth in the notice of the plan sent by the servicer.
 - c. The servicer's acceptance of any payments under the plan will not be a waiver of any acceleration of my loan or foreclosure action that has occurred and will not cure my default unless such payments are sufficient to completely cure my entire default under my loan.
 - d. Payments due under a trial period plan for a modification will contain escrow amounts. If I was not previously required to pay escrow amounts, and my trial period plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior waiver is revolved. Payments due under a repayment plan or forbearance plan may or may not contain escrow amounts. II I was not previously required to pay escrow amounts and my repayment plan or forbearance plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior escrow waiver is revolved.
- 7. A condemnation notice has not been issued for the property.
- 8. The servicer or authorized third party* will obtain a current credit report on all borrowers obligated on the Note.
- 9. The servicer or authorized third party* will collect and record personal information that I submit in this Borrower Response Package and during the evaluation process. This personal information may include, but is not limited to: (a) my name, address, telephone number, (b) my Social Security number, (c) my credit score, (d) my income, and (e) my payment history and information about my account balances and activity. I understand and consent to the servicer or authorized third party*, as well as any investor or guarantor (such as Fannie Mace of Fredie Mac), disclosing my personal information and the terms of any relief or foreclosure alternative that I receive to the following:
 - a. Any investor, insurer, guarantor, or servicer that owns, insures, guarantees, or services my first lien or subordinate lien (if applicable) mortgage loan(s) or any companies that perform support services to them; and
 - b... The U.S. Department of Treasury, Fannie Mae and Freddie Mac, in conjunction with their responsibilities under the Making Home Alfordable program, or any companies that perform support services to them.
- 10. I consent to being contacted concerning this request for mortgage assistance at any telephone number, including mobile telephone number, or email address I have provided to the lender/servicer/ or authorized third party*. By checking this box, I also consent to being contacted by text messaging.

Borrower Signature Date

Co-Borrower Signature

Date

*An authorized third party may include, but is not limited to, a counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

- 36. Please indicate if you wish to be notified of updates regarding your request via text messaging.
- Be sure to read the entire agreement before signing.
 Please make sure both borrower and co-borrower sign and date the form.



APPRAISAL RIGHTS NOTICE

In connection with an application for a loss mitigation workout option which is secured by a lien on a dwelling (a residential structure that contains one to four units, whether or not that structure is attached to real property, including, but not limited to, individual condominiums or cooperative units and mobile or other manufactured homes) Capital One, N.A. may order a valuation to determine the Property's value and will not charge you for this valuation. Capital One, N.A. will promptly give you a copy of any valuation, even if you are denied for a loss mitigation workout. Capital One, N.A. will send our assessment of the valuation to the address listed on your account.

Form 4506T-EZ Short Form Request for Individual Tax Return Transcript

OMB No. 1545-2154

Department of	the Treasury

(Rev. January 2012)

▶ Request may not be processed if the form is incomplete or illegible.

Interna	il Revenu	ue Service				
			ies tax return transcript free of charge, or you ick on "Order a Transcript" or call 1-800-908		equest transcripts by us	ing our automated self-heip
1a	Name	shown on tax return. If a joint	return, enter the name shown first.		irst social security nu lentification number o	mber or individual taxpayer on tax return
2a	lf a joir	nt return, enter spouse's name	shown on tax return.			number or individual number if joint tax return
3	Current	t name, address (including apt	., room, or suite no.), city, state, and ZIP c	ode (see inst	ructions)	
4	Previou	us address shown on the last r	eturn filed if different from line 3 (see instru	uctions)		
			ird party (such as a mortgage company), d party does with the tax information.	enter the third	d party's name, addres	s, and telephone number. The
	Third p	party name		Tel	ephone number	
-	Addres	ss (including apt., room, or sui	te no.), city, state, and ZIP code			
IRS ha	as no co ation, y Year	ontrol over what the third party you can specify this limitation i (s) requested. Enter the year usiness days.	s to protect your privacy. Once the IRS dis / does with the information. If you would li in your written agreement with the third pa (s) of the return transcript you are request	ke to limit the rty.	third party's authority	to disclose your transcript
		2012 Check this box if you have no nvolved identity theft on your	2013 tified the IRS or the IRS has notified you federal tax return.	that one of	the years for which y	ou are requesting a transcript
			that matches the taxpayer identity inform third party that it was unable to locate a			
Cautio	on. Do i	not sign this form unless all ap	plicable lines have been completed.			
			m the taxpayer whose name is shown on cripts being sent to a third party, this form			f the signature date. Phone number of taxpayer
C :				Ĺ		on line 1a or 2a
Sign Here		Signature (see instructions)		Date		
		Spouse's signature		Date		

Section references are to the Internal Revenue Code unless otherwise noted.

What's New

The IRS has created a page on IRS.gov for information about Form 4506T-EZ at http:// www.irs.gov/form4506. Information about any recent developments affecting Form 4506T-EZ (such as legislation enacted after we released it) will be posted on that page.

Caution. Do not sign this form unless all applicable lines have been completed.

Purpose of form. Individuals can use Form 4506T-EZ to request a tax return transcript for the current and the prior three years that includes most lines of the original tax return. The tax return transcript will not show payments, penalty assessments, or adjustments made to the originally filed return. You can also designate (on line 5) a third party (such as a mortgage company) to receive a transcript. Form 4506T-EZ cannot be used by taxpayers who file Form 1040 based on a tax year beginning in one calendar year and ending in the following year (fiscal tax year). Taxpayers using a fiscal tax year must file Form 4506-T, Request for Transcript of Tax Return, to request a return transcript.

Use Form 4506-T to request tax return transcripts, tax account information, W-2 information, 1099 information, verification of non-filing, and record of account.

Automated transcript request. You can quickly request transcripts by using our automated self-help service tools. Please visit us at IRS.gov and click on "Order a Transcript" or call 1-800-908-9946.

Where to file. Mail or fax Form 4506T-EZ to the address below for the state you lived in when the return was filed.

If you are requesting more than one transcript or other product and the chart below shows two different addresses, send your request to the address based on the address of your most recent return.

If you filed an individual return and lived in:	Mail or fax to the "Internal Revenue Service" at:
Alabama, Kentucky, Louisiana, Mississippi, Tennessee, Texas, a foreign country, American Samoa, Puerto Rico, Guam, the Commonwealth of the Northern Mariana Islands, the U.S. Virgin Islands, or A.P.O. or F.P.O. address	RAIVS Team Stop 6716 AUSC Austin, TX 73301 512-460-2272
Alaska, Arizona, Arkansas, California, Colorado, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Utah, Washington, Wisconsin, Wyoming	RAIVS Team Stop 37106 Fresno, CA 93888 559-456-5876
Connecticut, Delaware, District of Columbia, Florida, Georgia, Maine, Maryland, Massachusetts, Missouri, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Vermont, Virginia, West Virginia	RAIVS Team Stop 6705 P-6 Kansas City, MO 64999 816-292-6102

Line 1b. Enter your employer identification number (EIN) if your request relates to a business return. Otherwise, enter the first social security number (SSN) or your individual taxpayer identification number (ITIN) shown on the return. For example, if you are requesting Form 1040 that includes Schedule C (Form 1040), enter your SSN.

Line 3. Enter your current address. If you use a P.O. box, include it on this line.

Line 4. Enter the address shown on the last return filed if different from the address entered on line 3.

Note. If the address on lines 3 and 4 are different and you have not changed your address with the IRS, file Form 8822, Change of Address.

Signature and date. Form 4506T-EZ must be signed and dated by the taxpayer listed on line 1a or 2a. If you completed line 5 requesting the information be sent to a third party, the IRS must receive Form 4506T-EZ within 120 days of the date signed by the taxpayer or it will be rejected. Ensure that all applicable lines are completed before signing.

Transcripts of jointly filed tax returns may be furnished to either spouse. Only one signature is required. Sign Form 4506T-EZ exactly as your name appeared on the original return. If you changed your name, also sign your current name.

Privacy Act and Paperwork Reduction Act Notice. We ask for the information on this form to establish your right to gain access to the requested tax information under the Internal Revenue Code. We need this information to properly identify the tax information and respond to your request. If you request a transcript, sections 6103 and 6109 require you to provide this information, including your SSN. If you do not provide this information, we may not be able to process your request. Providing false or fraudulent information may subject you to penalties.

Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation, and cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

The time needed to complete and file Form 4506T-EZ will vary depending on individual circumstances. The estimated average time is: Learning about the law or the form, 9 min.; Preparing the form, 18 min.; and Copying, assembling, and sending the form to the IRS, 20 min.

If you have comments concerning the accuracy of these time estimates or suggestions for making Form 4506T-EZ simpler, we would be happy to hear from you. You can write to:

Internal Revenue Service Tax Products Coordinating Committee SE:W:CAR:MP:T:M:S 1111 Constitution Ave. NW, IR-6526 Washington, DC 20224

Do not send the form to this address. Instead, see Where to file on this page.